

Quality Policy

Rev. 0	12th November 2015
Written by: Quality Manager	Approved by: Direction

COMPANY QUALITY POLICY

Greenpumps Srl, in the person of Luca Silvio Antonio Caffi, as the direction, with this document, intends to bring to the attention of all the business functions involved, suppliers and customers, the guidelines relating to Company Quality Policy operating from now on:
Below we provide a general description of some of the most relevant guidelines concerning the structure and to its objectives.

DIRECTION

The direction of Greenpumps srl provides directions and guidelines to all departments so that they can work in compliance with the legal requirements and good practices having the objects:

- The Management of Health and Safety inside the company;
- The Management of Company Quality;
- The Company Business Core;
- The Total Quality System, directed towards complete employee satisfaction, customer and stakeholder;
- Environmental protection, in line with the law.

Direction of Greenpumps srl also deals with the individual business strategies, working closely with the other departments, with the aim to develop, manage and improve the following activities:

- Commercial Process;
- Procurement Process;
- Production and service delivery;
- New Product Development;
- Marketing of New Products;
- Human Resources Management;
- Proper and transparent financial management and budget;
- Corretta e trasparente gestione finanziaria e di bilancio;
- Finding and managing technological and economic resources.

In detail, the principles that we want to make known with the present document, represent an indication about the aims and the logic that will be the basis of the Quality Management System that our organization intends to follow.

They are as follow:

- a) Customer focused. It is company primary choice to always operate with the intention to meet the requirements and expectations of the customer;
- b) Management according to the logic of the effectiveness and efficiency of the processes,
- c) Risk evaluation during the performance of the individual processes and relevant measures for its management;
- d) Continuous improvement of company performances; for business, product or due to different strategic factors;
- e) Integration with different company systems, in particular with Health and safety process on the work place. For Greenpumps S.r.l. cannot exist product and quality process without an high safe working standard;
- f) Improvement of the relationship between the company and the single components that are parts of the entire organization, such as customers, suppliers and Greenpumps itself.

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- g) It is mandatory that for Greenpumps S.r.l. the Quality Management System will be an important tool for growing and driving, not only economically but also encompassing the entire range of relations

This document is produced on the date indicated below and represents the first input to which the Direction hopes that all parties involved in the Quality Management System will be able to give their contribution.

Starting from September 2015, Greenpumps S.r.l. moved their operational headquarter at Canova street, 6/8 – Vigorovea di Sant'Angelo di Piove di Sacco. The new headquarter wider and better equipped, represent the strength for our innovation, with the target to be more competitive and effective.

S. Angelo di Piove di Sacco, (PD), 12th November 2015

The Direction